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CV 09 3660

12 HELEN TARAGAN; FRANCES
13 JEANETTE TAYLOR; CLARENCE
TAYLOR on behalf of themselves and all
others similarly situated,

Plaintiffs and Class,

V.

16 NISSAN NORTH AMERICA, INC., a
17 California corporation; NISSAN MOTOR
COMPANY, LTD., a Japanese company

Defendant.

Case No.

**COMPLAINT FOR DAMAGES AND
EQUITABLE RELIEF**

CLASS ACTION

DEMAND FOR JURY TRIAL

INTRODUCTION

1. Plaintiffs bring this case on behalf of themselves and all other owners and lessees of Nissan and Infiniti vehicles equipped with electronic “Smart Keys” (hereafter “SUBJECT VEHICLES”). Plaintiffs assert claims under state statutory and common law.

2. Since 1990, under Federal Motor Vehicle Safety Standard (“FMVSS”) 114, all vehicles equipped with automatic transmissions which are sold in the United States are required to be equipped with what is known as a Key Ignition Transmission Shift Interlock (“KITSI.”). A KITSI prevents a driver from removing the vehicle’s key from the ignition (by locking the key in the ignition) unless the vehicle’s transmission is in “park.” When the vehicle is in park, the vehicle’s parking pawl engages in the annulus gear and prevents the vehicle from rolling away.

3. FMVSS 114 Requirement S4.2.1(a)(2) states: "For each vehicle equipped with an automatic transmission which has a 'park' position, the key-locking system shall prevent removal of the key unless the transmission or transmission shift lever is locked in 'park' or becomes locked in park as the direct result of removing the key."

4. FMVSS 114 was supplemented to require a KITSI to prevent vehicle roll-away accidents. Roll-away accidents can occur when a driver believes the vehicle is in park but the vehicle instead is in a gear (drive or reverse) and the driver turns off the vehicle to exit it or when the shift lever in the vehicle is moved (when the key is removed from the ignition) by a child or animal. Depending upon the grade in either situation, the vehicle can then roll away (because it is not held by the parking pawl), with the driver and/or passengers in it or having exited, thereby damaging property or causing personal injury or death.

5. Under federal law, a manufacturer is required to “self certify” that its vehicles comply with FMVSS 114. NHTSA provides a test protocol, TP-114-01, for self certification. TP-114-01 is a simple three part test: “(1) Start the engine. (2) Shift the transmission to the ‘drive’ position and shut off the engine. (3) Try to remove the key from each switch position. The system shall prevent key removal.”

1 6. NHTSA neither tests nor approves vehicles, nor does it provide any
2 certificate of compliance to a manufacturer or require a manufacturer to make reports or file any
3 documents. Compliance with FMVSS 114, while mandatory, is checked solely by the
4 manufacturer prior to sale. Vehicles which do not comply with each and every FMVSS
5 requirement can not be legally sold in the United States.

6 7. Starting in 2002, Defendants Nissan North America, Inc. and Nissan Motor
7 Company, Ltd. (collectively “NISSAN”), began to sell vehicles in the United States which were
8 equipped with keys that did not fit into a traditional key slot, but instead used an electronic chip to
9 unlock the ignition and activate the vehicle’s starting mechanism. Marketed as “Infiniti
10 Intelligent Key” or “Intelligent Key” (collectively “Intelligent Keys”) by NISSAN, Intelligent
11 Keys have been sold since 2002 as both standard and optional equipment on numerous vehicles,
12 including Altima, Maxima, Murano, Pathfinder, Rogue, Sentra and Infiniti vehicles,
13 manufactured and sold by NISSAN. More than one million NISSAN vehicles have been sold
14 with Intelligent Keys to date.

15 8. A vehicle with the NISSAN Intelligent Key system has several things
16 which are immediately apparent to the user. The first is that the vehicles usually have a
17 “Start/Stop” button on the dashboard, rather than a key that must be turned to start the vehicle.
18 On the Nissan and Infiniti vehicles, the buttons look like the following:

19 • Photograph of 2007 Nissan Altima 2.5S:



1 • Photograph of 2006 Infiniti M35:



9 9. The second is that vehicles with NISSAN Intelligent Keys have a
10 transponder (or "fob") rather than a conventional metal key and the transponder fits into a "slot"
11 or "holster" on the dash. Examples of what the Nissan and Infiniti Smart Keys transponders and
12 slots look like are as follows:

13 • Photograph of 2008 Nissan Maxima key transponder:



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1 • Photograph of 2007 Nissan Altima transponder slot:



10 • Photograph of 2006 Infiniti M35 slot:



18 • Photograph of 2006 Infiniti M35 with transponder in the slot:



1 • Photograph of 2007 Nissan Murano SL slot:



9 • Photograph of 2007 NISSAN Murano SL transponder (showing
10 back of the transponder where emergency metal key fits):



18 10. Competitor manufacturers have introduced Smart Keys which comply, as
19 they must, with FMVSS 114. This can be done in a number of ways, most commonly it is done
20 by integrating a solenoid into the transponder holster which locks the key into the slot unless the
21 vehicle is in park and turned off. Competitor manufacturers' keys that use this system to achieve
22 FMVSS 114 compliance have small notches on the side of the transponder for the solenoid to
23 lock into. Examples are as follows:

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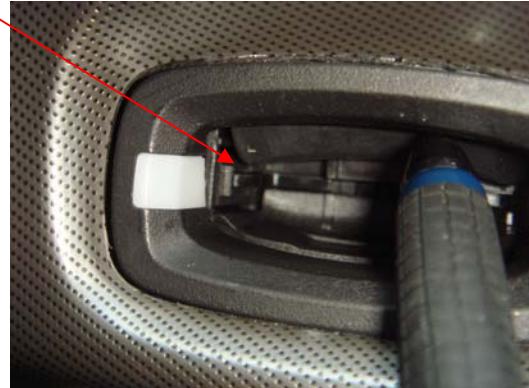
1 • Photograph of notches on the side of transponder from 2008 Acura
2 TL (manufactured by Honda of America Mfg., Inc.):

3 Notch for solenoid
4 to lock into



11
12 • Photograph of transponder slot from 2008 Acura TL, solenoid
13 which locks the key is on both sides (left and right) of the opening:

14 Solenoid which
15 locks into notch



1 • Photograph of transponder and slot from 2008 Dodge Grand

2 Caravan:

3 Notch for solenoid
4 to lock into



11 • Photograph of transponder and slot from 2007 BMW 335i:

12 Notch for solenoid
13 to lock into



21 11. Alternatively, certain competitor manufactures which allow their vehicles
22 to be started remotely with the transponder (i.e. without it being in the slot/holster) program their
23 vehicle's Smart Key systems such that the vehicle can not be turned off unless the vehicle is in
24 Park, or have transmissions (such as on the Toyota Prius) which automatically place the vehicle
25 into park when the vehicle is turned off.

26 12. Unlike these competitor vehicles, NISSAN's Intelligent Key system is not
27 compliant with FMVSS 114 in that the SUBJECT VEHICLES can all be turned off in any gear,
28 and the key can then be removed from the slot/holster. No solenoid locks the transponder in

1 place, as with competitor manufacturers, and no other system to achieve FMVSS 114 compliance
 2 (such as not allowing the vehicle to be turned off unless it is in park) is included on the NISSAN
 3 Intelligent Key vehicles. This major safety problem affects over one million NISSAN vehicles.

4 13. The problem is particularly acute as other vehicles sold since 1990,
 5 including non-transponder equipped vehicles sold by NISSAN, incorporate a KITSI. The need to
 6 shift into park (or have the vehicle in park) to turn off the vehicle and remove the key is therefore
 7 a key safety feature which drivers rely upon, but whose absence on the SUBJECT VEHICLES is
 8 not readily apparent.

9 14. As shown below, NISSAN's ongoing sale of these non-complaint vehicle
 10 is a violation of federal law, a danger to the public, and constitutes a per se violation of federal
 11 and state warranty law, a breach of contract, and consumer fraud. Furthermore, NISSAN has
 12 been unjustly enriched by its illegal sale of non-conforming vehicles.

13 **JURISDICTION, VENUE, INTRADISTRICT ASSIGNMENT**

14 15. The Court has jurisdiction over Plaintiffs' claims under the Class Action
 15 Fairness Act of 2005 ("CAFA"), 28 U.S.C. § 1332(d)(2). With respect to CAFA, this Court has
 16 jurisdiction since: (i) the amounts in controversy exceed the jurisdictional amount, (ii) the Class
 17 consists of thousands of individuals, and (iii) Plaintiffs are citizens of foreign states. This Court
 18 can also exercise supplemental jurisdiction under 28 U.S.C. § 1337 over the state law claims
 19 because they are derived from the same nucleus of operative facts as the federal law claim such
 20 that Plaintiffs would ordinarily expect to try them in one proceeding.

21 16. Venue is proper in this District pursuant to 28 U.S.C. § 1331(b) because
 22 several Plaintiffs reside in this District and because Defendants have conducted business within
 23 this District by marketing, advertising, warranting and selling the SUBJECT VEHICLES here.

24 17. Intradistrict assignment to San Francisco/Oakland is appropriate under
 25 Civil L.R. 3-2(d) because part of this action arose in Alameda and San Francisco counties.

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PARTIES

Plaintiffs

18. Plaintiff Helen Taragan is a resident of Dublin, Alameda County, California, and a citizen of the State of California. She owns a 2009 Nissan Maxima (VIN No. 1N4AA51E89C802466) which contains the defect.

19. Plaintiffs Clarence Taylor and Francis Jeanette Taylor (“the Taylors”)¹ are residents of Tangipahoa Parish, and citizens of the State of Louisiana. They own a 2009 Nissan Murano (VIN No. JN8A218U39W012620) which contains the defect. As a result of the defect, the Taylors suffered personal injury on August 27, 2008. On that day, Mrs. Taylor pulled into a restaurant, turned off the engine, removed the key and got out of the car to open the rear door on the driver’s side so she could retrieve a package. She was then about to close the rear door on the driver’s side and return to the front driver’s door to get a soda, when the car began to move backwards. Mrs. Taylor attempted to re-enter the open front driver’s door to stop the vehicle, but the car caught her in its door and dragged her along, severely crushing her foot.

20. Plaintiff Clarence Taylor witnessed the entire accident from his seat by the window in the restaurant. Upon witnessing the car move backwards and drag Mrs. Taylor, Mr. Taylor rushed out immediately to assist. As he was rushing out to assist, he saw the car roll over Mrs. Taylor's foot and rest itself on her right calf, where it stopped. Seeing that the car had stopped and was now sitting on top of Mrs. Taylor, Mr. Taylor took the key *that was in Mrs. Taylor's hand*, entered the car, started the car, placed the car into gear, and drove it carefully off Mrs. Taylor's leg.

21. As result of her injuries, Mrs. Taylor can no longer work and must undergo physical therapy. As a result of witnessing Mrs. Taylor run over by the car, Mr. Taylor has suffered severe mental anguish and emotional distress including stress, anxiety, nervousness, sleeplessness, anger, and sadness, and replays the accident in his mind regularly.

¹ In addition to bringing Class claims as Class Representatives, the Taylors also assert personal injury claims which resulted from the defect in their vehicle on an individual basis.

Defendants

22. NISSAN NORTH AMERICA, INC. is a California corporation which is qualified to do, and does, business in the State of California and this judicial district.

23. NISSAN MOTOR COMPANY, LTD. is a Japanese company which does business in this State and judicial district.

ALLEGATIONS

24. NISSAN designed, manufactured, marketed, advertised, warranted, sold and leased the SUBJECT VEHICLES at issue in this case in this district, and throughout the United States, to members of the CLASS.

25. Prior to the sale or lease of the SUBJECT VEHICLES, NISSAN knew, or should have known, that they failed to comply with FMVSS 114 and presented an unreasonable danger to drivers.

26. As a result of the non-compliance with FMVSS 114 in the SUBJECT VEHICLES, Plaintiffs and the CLASS have been harmed and are placed in danger in that they have purchased or leased the SUBJECT VEHICLES that they would not otherwise have purchased or leased had they known of the defect, and will be forced to repair or replace them at their own cost. In addition, Plaintiffs and the CLASS have been placed in, and are, at undue risk of suffering irreparable physical injuries or death due to NISSAN's failure to recall, buy back, provide warnings about, and/or supply funds to retrofit and/or repair the dangerously defective SUBJECT VEHICLES.

27. Plaintiffs are informed and believe that NISSAN knew and knows that the SUBJECT VEHICLES are defectively designed, and that NISSAN knew and knows of a non-defective and FMVSS 114 compliant alternative design for the SUBJECT VEHICLE'S defective Intelligent Key. Plaintiffs are further informed and believe that the cost of correcting the SUBJECT VEHICLE'S Intelligent Key design and making non-defective and FMVSS 114 compliant vehicles was and is minimal, especially in comparison to the harm and threat of irreparable injury suffered by Plaintiffs and the CLASS.

1 28. Since at least the 1970s and well before FMVSS 114 was implemented in
 2 1990, Defendant NISSAN knew or should have known of the need for a properly functioning
 3 KITSI system. NISSAN is well aware of the absolute imperative to have a vehicle with a
 4 functioning KITSI, having conducted two recalls to address FMVSS 114 non-compliance:

5 On October 18, 2006, NISSAN voluntarily agreed to conduct
 6 NHTSA Campaign 06V402000 and recalled 9,506 2007 Nissan
 7 Maximas equipped with "Intelligent Keys" for failure to comply
 8 with FMVSS 114; and

9 On October 20, 2006, NISSAN agreed to voluntarily conduct
 10 NHTSA Campaign 06V401000 and recalled 67,014 2005-2006
 11 Muranos for failure to comply with FMVSS 114.

12 Despite knowing that over one million additional vehicles are similarly FMVSS 114 non-compliant, NISSAN has chosen to ignore and hide the defect and its vehicles' non-compliance and has taken no further action to protect its customers.

13 29. To date, NISSAN has failed to notify owners and lessees of the SUBJECT VEHICLES of the dangerous defect and FMVSS 114 non-compliance, and has failed to supply funds to fix the problem. Rather, it has, on information and belief, concealed and ignored the problems.

TOLLING OF STATUTES OF LIMITATION

14 30. Any applicable statutes of limitations have been tolled by Defendant NISSAN's continuing, knowing and active concealment of the facts alleged herein. Plaintiffs and members of the CLASS have been kept in ignorance of vital information essential to the pursuit of their claims without any fault or lack of diligence on their part. Because of the non-obvious nature of the defect and the SUBJECT VEHICLES' FMVSS 114 non-compliance, Plaintiffs and members of the CLASS could not reasonably have discovered the facts giving rise to the claims asserted herein until very recently.

15 31. In the alternative, Defendant NISSAN should be estopped from relying on any statutes of limitation. Defendant has been under a continuing duty to disclose the true character, quality and nature of its SUBJECT VEHICLES to Plaintiffs and members of the Class, to repair the defect, and to implement a FMVSS 114 compliant design, but has failed to do so.

1 Because the existence of the defect is not obvious to the reasonable consumer, and because
2 Defendant is and was in exclusive possession of the facts and information concerning the true
3 character, quality and nature of the SUBJECT VEHICLES, Defendant is estopped from relying
4 on any statutes of limitations.

5 32. It was not until within the last several months of the filing of the complaint
6 in this action that Plaintiffs had knowledge that Defendant was engaged in the wrongdoing
7 alleged herein. Plaintiffs and Class members could not reasonably have discovered Defendant's
8 wrongdoing prior to this time, as Plaintiffs and members of the CLASS could not have known
9 until the last several months, and Class Members may still not know, of Defendant's wrongdoing.

CLASS ACTION ALLEGATIONS

11 33. Plaintiffs bring this lawsuit as a class action on behalf of themselves and all
12 others similarly situated throughout the United States and seek to represent a class composed of
13 all persons and entities (the “CLASS”) defined as:

14 All persons and entities in the United States who own or lease
15 NISSAN and INFINITI vehicles equipped with Intelligent Key
ignitions.

23 35. Plaintiffs are informed and believe that over one million individuals or
24 entities own or lease the SUBJECT VEHICLES which are FMVSS 114 non-compliant. These
25 individuals and entities are dispersed throughout the United States. The CLASS is, therefore, so
26 numerous and geographically dispersed that joinder of all members in one action is impracticable.

1 all of the members of the CLASS, own or lease a SUBJECT VEHICLE which is FMVSS 114
 2 non-compliant. The representative Plaintiffs, like all Class Members, have been damaged by
 3 NISSAN's misconduct in that they have or will incur the cost of repairing and/or replacing their
 4 defective SUBJECT VEHICLES and are placed at an undue risk of irreparable physical injuries
 5 or death by NISSAN's actions, concealments, and refusal to act to recall, buy back, and/or retrofit
 6 their dangerously defective SUBJECT VEHICLES.

7 37. The factual and legal bases of NISSAN's misconduct are common to all
 8 Class Members and represent a common thread of fraudulent and/or negligent misconduct
 9 resulting in injury to Plaintiffs and all members of the CLASS.

10 38. There are numerous questions of law and fact common to Plaintiffs and the
 11 CLASS, and those questions predominate over any questions that may only affect individual
 12 Class Members, within the meaning of Fed. R. Civ. P. 23(a)(2) and 23(b)(3). Common questions
 13 include, but are not limited to, the following:

- 14 • Whether the SUBJECT VEHICLES are defective in that they are
 15 FMVSS 114 non-compliant and therefore can be turned off and exited with the key not in the
 16 ignition when the vehicle is not in the park position;
- 17 • Whether NISSAN knew or should have known of the defective
 18 nature of the SUBJECT VEHICLES;
- 19 • Whether the SUBJECT VEHICLES are defective, and not as
 20 expressly warranted and advertised by NISSAN;
- 21 • Whether the SUBJECT VEHICLES are defective, unmerchantable,
 22 and not fit and safe for their ordinary and intended use;
- 23 • Whether NISSAN expressly warrants the SUBJECT VEHICLES to
 24 be free of defects at the time of delivery;
- 25 • Whether NISSAN implicitly warrants the SUBJECT VEHICLES to
 26 be compliant with FMVSS at the time of delivery;
- 27 • Whether NISSAN engaged in unfair competition or unfair
 28 deceptive acts or practices when it represented, through its advertising, warranties, and other

1 express representations, that the SUBJECT VEHICLES with Intelligent Keys had characteristics
 2 that they did not have, concealed the defect, failed to take action to notify the CLASS of the
 3 defect, and/or failed to recall them for repair or to supply funds to fix them;

- 4 • Whether NISSAN represented that the SUBJECT VEHICLES'
 5 Intelligent Key systems were of a particular standard, quality or grade when they were of another;
- 6 • Whether NISSAN represented that the SUBJECT VEHICLES'
 7 Intelligent Key systems had characteristics, uses or benefits that they did not have;
- 8 • Whether NISSAN omitted or concealed material information
 9 regarding the SUBJECT VEHICLES' Intelligent Key systems in its advertisements and other
 10 communications to the public;
- 11 • Whether NISSAN intended and designed the acts and practices
 12 described in this Complaint to result in the sale of motor vehicles with Intelligent Key systems to
 13 the consuming public;
- 14 • Whether NISSAN has accepted and retained the profits and benefits
 15 derived from its conduct;
- 16 • Whether Plaintiffs and the CLASS are entitled to damages in the
 17 form of a fund for payment or reimbursement of the costs of correcting the defect, or otherwise;
- 18 • Whether NISSAN should be declared financially responsible for
 19 notifying all Class Members of the defective nature of the SUBJECT VEHICLES, of the
 20 vehicles' FMVSS 114 non-compliance, and for the costs and expenses of recall, or retrofit of the
 21 SUBJECT VEHICLES; and
- 22 • Whether Plaintiffs and the CLASS are entitled to injunctive relief.

23 39. Plaintiffs will fairly and adequately represent and protect the interests of
 24 the CLASS, as required by Fed. R. Civ. P. 23(a)(4), in that they have no interests that are
 25 antagonistic to or in conflict with those they seek to represent. Plaintiffs have retained counsel
 26 with substantial experience in prosecuting nationwide consumer class actions, including actions
 27 involving defective products, including automobiles. Plaintiffs and their counsel are committed
 28 to vigorously prosecuting this action on behalf of the Plaintiffs and the CLASS.

1 40. In view of the complexity of the issues and the expense that an individual
 2 Plaintiff would incur if he or she attempted to obtain relief from a large, transnational corporation
 3 such as NISSAN, the separate claims of individual Class Members are monetarily insufficient to
 4 support separate actions. Because of the small size of the individual Class Members' claims, few,
 5 if any, Class Members could afford to seek legal redress for the wrongs complained of in this
 6 Complaint. A class action is therefore superior to other available methods for the fair and
 7 efficient adjudication of the controversy under Fed. R. Civ. P. 23(b)(3).

8 41. The CLASS is readily definable, and prosecution as a class action will
 9 eliminate the possibility of repetitious litigation and will provide redress for claims too small to
 10 support the expense of individual, complex litigation. No difficulties will be encountered in
 11 management of a class action. Absent a class action, Class Members will continue to suffer
 12 losses, NISSAN's violations of law will be allowed to proceed without remedy, and NISSAN will
 13 retain millions of dollars received as a result of its wrongdoing. In addition, without a class
 14 action, the SUBJECT VEHICLES will remain on the road in their dangerously defective
 15 condition unbeknownst to the CLASS, thereby threatening the lives of Class Members, their
 16 families, and anyone else who is traveling in or around the SUBJECT VEHICLES which can roll
 17 when their operators leave them reasonably believing them to be in park. A class action therefore
 18 provides a fair and efficient method for adjudicating this controversy.

19 42. The prosecution of separate claims by individual Class Members would
 20 create a risk of inconsistent or varying adjudications with respect to millions of individual Class
 21 Members, which would, as a practical matter, dispose of the interests of the Class Members not
 22 parties to those separate actions or would substantially impair or impede their ability to protect
 23 their interests and enforce their rights.

24 43. Because NISSAN has acted and failed to act on grounds generally
 25 applicable to Plaintiffs and the CLASS, providing final injunctive, declaratory, or other equitable
 26 relief to the CLASS as a whole within the meaning of Fed. R. Civ. P. 23(b)(2), is appropriate.

CAUSES OF ACTION

FIRST CAUSE OF ACTION
(Breach of Express Warranty for the entire CLASS)

44. Plaintiffs hereby incorporate by reference the previous allegations of this Complaint, as if fully set forth herein.

45. NISSAN expressly warrants the SUBJECT VEHICLES to be free of defects at the time of delivery, which are express warranties within the meaning of § 2-313 of the Uniform Commercial Code.

46. NISSAN breached its express warranties by offering for sale, and selling as safe, SUBJECT VEHICLES that are, by design, defective and unsafe and likely to cause serious injury or death to Plaintiffs and members of the CLASS.

47. Through the filing of this complaint, Plaintiffs provide NISSAN with reasonable notice of the alleged breach. NISSAN also has constructive and actual notice of its breach due to its awareness of the defect in SUBJECT VEHICLES' KITSI due to the Intelligent Key system it has employed.

48. Plaintiffs and members of the CLASS either purchased or leased their SUBJECT VEHICLES from NISSAN or from an agent of NISSAN. Due to the inherently defective and dangerous nature of the SUBJECT VEHICLES, any and all warranties cover the current owners or lessees of SUBJECT VEHICLES.

49. As a direct and proximate result of NISSAN's breach of express warranty, Plaintiffs and the CLASS have suffered actual damages and are threatened with irreparable harm by undue risk of physical injuries or death.

50. Plaintiffs, on behalf of themselves and all others similarly situated, demand judgment against NISSAN for compensatory damages for themselves and each member of the CLASS in an amount to be proven at trial, plus attorneys' fees, interest and costs.

SECOND CAUSE OF ACTION
(Breach of Implied Warranty for the entire CLASS)

51. Plaintiffs hereby incorporate by reference the previous allegations of this Complaint, as if fully set forth herein.

52. NISSAN is a merchant pursuant to § 2-314 of the Uniform Commercial Code.

53. NISSAN impliedly warrants at the time of delivery that the SUBJECT VEHICLES, which they designed, manufactured and sold to Plaintiffs and the CLASS, are merchantable and fit for their ordinary use, are not otherwise injurious to consumers, and come with adequate safety warnings.

54. Because of their undisclosed unreasonably dangerous non-compliance with FMVSS 114, *e.g.*, by having a KITSI which allows the driver to turn off the engine, remove the key and exit the vehicle when it is not in the latched park position, the SUBJECT VEHICLES are unsafe, unmerchantable, and unfit for their ordinary use when sold, and threaten injury to Plaintiffs and members of the CLASS.

55. As a direct and proximate result of NISSAN's breach of implied warranty, Plaintiffs and the CLASS have suffered actual damages and are threatened with irreparable harm by undue risk of physical injuries or death.

56. Plaintiffs, on behalf of themselves and all others similarly situated, demand judgment against NISSAN for compensatory damages for themselves and each member of the CLASS in an amount to be proven at trial, plus attorneys' fees, interest and costs.

THIRD CAUSE OF ACTION

(Violation Of State Consumer Protection Statutes for the entire CLASS)

57. Plaintiffs incorporate by reference all previous allegations of this Complaint, as if fully set forth herein.

58. NISSAN engaged in unfair competition or unfair or deceptive acts or practices in or affecting commerce in violation of any and all state consumer fraud and consumer

1 protection statutes when it represented, through its advertising, warranties, and other express
 2 representations, that the SUBJECT VEHICLES had benefits or characteristics that they did not
 3 actually have. NISSAN further violated state consumer protection statutes when it falsely
 4 represented that the SUBJECT VEHICLES were of a particular standard or quality when they
 5 were not. Finally, NISSAN violated state consumer protection statutes when it advertised the
 6 SUBJECT VEHICLES with the intent not to sell or lease them as advertised, and when, in so
 7 doing, it concealed and suppressed facts material to the true characteristics, standards, and quality
 8 of these products.

9 59. NISSAN's deceptive practices were specifically designed and intended to
 10 induce Plaintiffs and the CLASS to buy or lease SUBJECT VEHICLES.

11 60. To this day, NISSAN continues to engage in unlawful practices in violation
 12 of state consumer protection statutes.

13 61. As a direct and proximate result of NISSAN's unfair methods of
 14 competition and unfair or deceptive acts or practices, Plaintiffs and the CLASS have suffered
 15 actual damages and members of the CLASS are threatened with irreparable harm by undue risk of
 16 physical injuries or death.

17 62. Plaintiffs, on behalf of themselves and for all others similarly situated,
 18 demand judgment against NISSAN, under the state or states' consumer protection statutes that
 19 this Court selects through its choice of law analysis under *Phillips Petroleum Co. v. Shutts*,
 20 472 U.S. 797 (1985), for relief in the form of, without limitation, repair or retrofitting of the
 21 subject transmissions, at defendant's expense, to correct the defect; institution of a constructive
 22 trust; restitution of NISSAN's unjust enrichment; and/or disgorgement of funds paid by Plaintiffs
 23 and the CLASS to NISSAN to buy or lease the SUBJECT VEHICLES. Plaintiffs also demand
 24 judgment against NISSAN for actual and compensatory damages for themselves and the CLASS
 25 for the reasonable costs of repair and correction, and/or the diminution in value of the SUBJECT
 26 VEHICLES, in an amount to be proven at trial; punitive/exemplary damages for the CLASS as a
 27 whole; plus attorneys' fees, interest and costs.

28

1

FOURTH CAUSE OF ACTION

(Restitution/Disgorgement for Unjust Enrichment for the entire CLASS)

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3 63. Plaintiffs incorporate by reference all preceding allegations of this
 4 Complaint, as if fully set forth herein.

5 64. As the intended and expected result of its conscious wrongdoing, NISSAN
 6 profited and benefited from the purchase and leasing of SUBJECT VEHICLES.

7 65. Defendant has voluntarily accepted and retained these profits and benefits,
 8 derived from the Plaintiffs and the CLASS, with full knowledge and awareness that, as a result of
 9 Defendant's fraud and other conscious and intentional wrongdoing, Plaintiffs and the CLASS
 10 were not receiving products of the quality, nature, fitness, or value that had been represented by
 11 Defendant or that Plaintiffs and the CLASS, as reasonable consumers, expected.

12 66. By virtue of the conscious wrongdoing alleged in this Complaint,
 13 Defendant has been unjustly enriched at the expense of the Plaintiffs and the CLASS, who are
 14 entitled to in equity, and hereby seek, the disgorgement and restitution of Defendant's wrongful
 15 profits, revenue, and benefits, to the extent, and in the amount, deemed appropriate by the Court;
 16 and such other relief as the Court deems just and proper to remedy Defendant's unjust
 17 enrichment.

18

FIFTH CAUSE OF ACTION

(Product Liability Claims as to the Taylor Plaintiffs Only)

19

20 67. Pursuant to L.S.A.R.S. § 9:2800.56 - § 9:2800.57, Plaintiffs allege design
 21 defect and failure to warn claims against NISSAN for the reasons set forth more fully below.

22 68. The Taylors own a 2009 Nissan Murano (VIN No.
 23 JN8A218U39W012620) which contains the defect.

24 69. On August 27, 2008, Mrs. Taylor pulled into a restaurant in her 2009
 25 Nissan Murano, turned off the engine, removed the transponder from the vehicle's slot/holster,
 26 and got out of the car to open the rear door on the driver's side from which she retrieved a
 27 package. She was then about to close the rear door on the driver's side and return to the front

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1 driver's door to get a soda, when the car began to move backwards. Mrs. Taylor attempted to re-
 2 enter the car from the open front driver's door, but the car's door caught her, and she was dragged
 3 by the vehicle, severely crushing her foot.

4 70. Plaintiff Clarence Taylor witnessed the entire accident from his seat by the
 5 window in the restaurant. Upon witnessing the car move backwards and drag Mrs. Taylor,
 6 Mr. Taylor rushed out immediately to assist. As he was rushing out to assist, he saw the car roll
 7 over Mrs. Taylor's foot and rest itself on her right calf, where it stopped. Seeing that the car had
 8 stopped and was now sitting on top of Mrs. Taylor, Mr. Taylor took the key that was in
 9 Mrs. Taylor's hand, entered the car, placed the key into the ignition, started the car, put it into
 10 gear, and drove it carefully off Mrs. Taylor's leg.

11 71. As result of her injuries, Mrs. Taylor can no longer work and must undergo
 12 ongoing physical therapy. As a result of the accident, and Mrs. Taylor's injuries, Mr. Taylor has
 13 suffered a loss of consortium.

14 72. Defendant NISSAN designed, engineered, manufactured, tested,
 15 assembled, marketed, advertised, sold and/or distributed the 2009 Nissan Murano driven by
 16 Mrs. Taylor.

17 73. Defendant NISSAN is liable to the Taylors because the 2009 Nissan
 18 Murano driven by Mrs. Taylor was defective and unreasonably dangerous for normal use due to
 19 its defective design, marketing, advertising, testing, sale, and service and due to NISSAN's
 20 failure to provide adequate warnings of the substantial dangers known or knowable at the time of
 21 the 2009 Nissan Murano's design, engineering, manufacturing, testing, assembly, marketing,
 22 advertising, inspection, maintenance, sale, service and/or distribution, up to the time of the
 23 incident.

24 74. Defendant NISSAN designed, engineered, manufactured, tested,
 25 assembled, marketed, advertised, inspected, maintained, sold, distributed, and placed on the
 26 market and in the stream of commerce a defective product, the 2009 Nissan Murano driven by
 27 Mrs. Taylor, unreasonably dangerous to the consumer, knowing that the product would reach and
 28

1 did reach the ultimate consumer without substantial change in the defective condition it was in
 2 from the date when it left each Defendant NISSAN's control.

3 75. Defendant NISSAN knew or should have known that the ultimate users or
 4 consumers of this product would not, and could not, inspect the vehicles so as to discover the
 5 non-obvious defect as described herein. The 2009 Nissan Murano driven by Mrs. Taylor was
 6 defective when it left the control of Defendant NISSAN.

7 76. Defendant NISSAN knew or should have known of the substantial dangers
 8 involved in the reasonably foreseeable use of the 2009 Nissan Murano driven by Mrs. Taylor,
 9 whose defective design and lack of warnings allowed it to be turned off in gear, in violation of
 10 FMVSS 114, and allowed its "key" to be removed when the vehicle was turned off and it was not
 11 in park.

12 77. The Taylors were reasonably foreseeable users of the 2009 Nissan Murano.

13 78. The 2009 Nissan Murano driven by Mrs. Taylor, was, at the time of
 14 Mrs. Taylor's injuries, being used in the manner intended by Defendant NISSAN, and in a
 15 manner that was reasonably foreseeable by Defendant NISSAN as involving a substantial danger
 16 not readily apparent if adequate warnings of the danger were not given.

17 79. Alternative designs to correct the non-compliant 2009 Nissan Murano
 18 driven by Mrs. Taylor are not only feasible, but are currently utilized by Defendant NISSAN's
 19 competitors. Smart Key systems on competitors comply with FMVSS 114 by integrating a
 20 solenoid into the transponder holster slot which locks the key into the slot unless the vehicle is
 21 turned off and is in park or do not allow the vehicle to be turned off unless it is in park. The cost
 22 of correcting the design of the Intelligent Key system in the 2009 Nissan Murano driven by
 23 Mrs. Taylor, and making it non-defective and FMVSS 114 compliant, was and is minimal,
 24 especially in comparison to the harm and threat of irreparable injury suffered by Plaintiffs.

25 80. The adoption of an alternative design would have had no effect on the 2009
 26 Nissan Murano's overall utility.

27 81. The burden on Defendant NISSAN to adopt an alternative design is
 28 outweighed by the vehicle's unreasonably dangerous propensity to cause serious personal injuries

1 82. Mrs. Taylor's physical injuries are the legal and proximate result of
2 Defendant NISSAN's failure to adopt reasonably feasible alternative designs to eliminate the
3 defect in the vehicle and Defendant NISSAN'S failure to provide adequate warnings of the risks
4 of substantial harm associated with the foreseeable use of the 2009 Nissan Murano.

5 83. The Taylors suffered compensatory and general damages in excess of the
6 jurisdictional minimum of this Court as a result. As a result, Defendant NISSAN is liable to the
7 Taylors.

SIXTH CAUSE OF ACTION
(Negligence Claim as to Plaintiff Clarence Taylor Only)
(Lejeune Bystander)

11 84. For all relevant time periods herein, Plaintiff Clarence Taylor is the lawful
12 spouse of Plaintiff Jeannette Francis Taylor. Plaintiff Clarence Taylor and Plaintiff Jeannette

13 85. Francis Taylor own a 2009 Nissan Murano (VIN No.
14 JN8A218U39W012620) which contains the defect.

15 86. On August 27, 2008, Mr. Taylor was sitting in a restaurant, looking out at
16 the window, when he saw Mrs. Taylor pull up to the restaurant in their 2009 Nissan Murano and
17 witnessed the following: Mrs. Taylor turned off the engine of the car and got out of the car to
18 open the rear door on the driver's side from which she retrieved a package. She attempted to
19 return to the front driver's door, when the car began to move backwards. Mrs. Taylor tried to re-
20 enter the car from the open front driver's door, but was caught by the door and dragged.
21 Mrs. Taylor's foot was severely crushed.

22 87. Plaintiff Clarence Taylor witnessed the entire accident from his seat by the
23 window in the restaurant. Upon witnessing the car move backwards and drag Mrs. Taylor,
24 Mr. Taylor rushed out immediately to assist. As he was rushing out to assist, he saw the car roll
25 over Mrs. Taylor's foot and rest itself on her right calf, where it stopped. Seeing that the car had
26 stopped and was now sitting on top of Mrs. Taylor, Mr. Taylor took the key that was in
27 Mrs. Taylor's hand, entered the car, placed the key into the ignition, started the car, put it into
28 gear, and drove it carefully off Mrs. Taylor's leg.

1 88. As a result of witnessing his beloved wife being dragged and then partially
 2 run-over by their 2009 Nissan Murano, Mr. Taylor suffered serious mental anguish and emotional
 3 distress as described herein.

4 89. Defendant NISSAN had a duty to design, engineer, manufacture, test,
 5 assemble, market, advertise, sell and/or distribute a vehicle to the Taylors that complied with all
 6 applicable federal motor vehicle safety standards, in particular FMVSS 114.

7 90. Rather than carry out its duty, Defendant NISSAN breached that duty by
 8 the following actions and/or omissions:

9 a. By failing to do what it should have under the circumstances;
 10 b. By failing to design, engineer, manufacture, test, assemble, market,
 11 advertise, sell and/or distribute a vehicle to the Taylors that complied with all applicable federal
 12 motor vehicle safety standards, in particular FMVSS 114;

13 c. By failing to provide any warnings to the Taylors that their 2009
 14 Nissan Murano could be turned off in gear, in violation of FMVSS 114, and have its “key”
 15 removed when the vehicle is turned off and not in latched park;

16 d. Any and all other acts of negligence which may become known in
 17 the course of discovery or at the trial of this matter.

18 91. Defendant NISSAN’s actions and/or omissions were a direct and proximate
 19 cause of the serious mental anguish and emotional distress suffered by Plaintiff Clarence Taylor
 20 as a result of witnessing his beloved wife, Plaintiff Jeannette Taylor, being dragged and severely
 21 injured by their 2009 Nissan Murano.

22 92. Plaintiff Clarence Taylor’s injuries are severe and debilitating. As a result
 23 of witnessing Plaintiff Jeanette Taylor dragged by the car and severely injured, Plaintiff Clarence
 24 Taylor has suffered stress, anxiety, nervousness, sleeplessness, anger, and sadness, and replays
 25 the accident in his mind regularly.

26 93. As a consequence of the negligence of Defendant NISSAN, Defendant
 27 NISSAN is responsible for all damages suffered by Plaintiff Clarence Taylor recoverable under
 28 law.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs, on behalf of themselves and all others similarly situated, pray that the Court enter judgment against NISSAN and in favor of the Plaintiffs and the CLASS, and to award the following relief:

- A. Certification of the proposed CLASS;
- B. A preliminary and permanent injunction ordering NISSAN to create a fund class Members to remedy the KITSI defect in the SUBJECT VEHICLES, and all equitable relief;
- C. A declaration that the SUBJECT VEHICLES are unreasonably dangerous and that NISSAN is financially responsible for notifying all Class Members of the SUBJECT VEHICLES and for the costs and expenses of repair and retrofitting of all SUBJECT VEHICLES;
- D. A preliminary and permanent injunction ordering NISSAN to bear the cost of Class Members, as approved by the Court, of the availability of funds to remedy the warning of the defect to all owners and lessees of the SUBJECT VEHICLES;
- E. An award of compensatory damages for the acts complained of herein, in so far as proven at trial;
- F. An award of costs and attorneys' fees, as allowed by law, and/or from a fund created hereby;
- G. An award of punitive damages for NISSAN'S intentional, willful, and wanton conduct;

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1 H. Such other or further relief as may be appropriate under the circumstances
2 under the Court's exercise of its equitable jurisdiction and inherent authority.

3 Dated: August 10, 2009

4 Respectfully submitted,

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JURY TRIAL DEMAND

Plaintiffs hereby demand a jury trial for all claims so triable.

Dated: August 10, 2009

Respectfully submitted,

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